

Out & About Services Redesign – The Ultimate Goal



To improve each client’s quality of life by supporting him or her in exploring and engaging in community life and developing skills necessary for community independence.

What all this change about?

We are redesigning our Out & About program to serve you better with defined levels of service offering greater individualization and a connection to your peers whether you are a client or an alumni. LifeBridge Partnership will continue to provide support services through community-based outings during the day, evening and weekends, including door-to-door transportation services.

	Target Market	Program Purpose	Services & Activities
LEVEL 1	Youth transitioning to adult services, Adults new to professional services, and Adults with significant support needs	To provide access to the community, maintain baseline skill levels, and contribute to quality of life	Recreation and leisure activities in the community with staff support to ensure participation and safety
LEVEL 2	Adults seeking to build skills necessary to maximize their potential and experience greater inclusion in the community	To develop and enhance skills necessary to maximize potential for community engagement and independence	Focused skill instruction in both classroom and community-based settings and Recreation and leisure activities in the community with staff to support and model individual skill development
LEVEL 3	Clients who achieved individualized goals set in Level 2 services	To prepare clients for independent community engagement by phasing out supports and observing skill maintenance	Recreation and leisure activities in the community with staff to observe and support skill maintenance
LEVEL 4	Clients who achieved individualized goals and consistently demonstrate the ability to maintain key skills	To keep alumni connected to LifeBridge, support their continued exploration of the community, and monitor their long-term outcomes	Providing volunteer & mentor opportunities, sharing tips & resources for community engagement, and check-ins to monitor skill maintenance

Out and About Updates and Enhancements

	Enhancement/Update	Proposed Timeline
Participation Expectation	<ul style="list-style-type: none"> ● To support consistent progress toward your community engagement goals, client's must participate in a minimum of one program per calendar month, preferably two or three ● Exceptions will be made for medical reasons, vacations, or family emergencies 	Beginning July 1, 2019
Annual Client Update	<ul style="list-style-type: none"> ● Annually we will confirm your personal contact information, request an updated consent waiver for services, and update documentation of all personal support needs via a pre-filled form ● A thorough skill assessment will be conducted to assist with developing goals 	Phased in July-December 2019 Fully implemented January 2020
Quarterly Client Progress Report	<ul style="list-style-type: none"> ● On a quarterly basis (every 90 days) we will contact you to discuss your progress toward goals, strategies of support that staff have been using, and gather your feedback 	
Program Design	<ul style="list-style-type: none"> ● Program activities, which will be designated to each service level, will offer unique opportunities for clients to implement their individualized support plans by indicating the skill building focus of each activity ● Clients in Levels 2 and 3 will be encouraged to lead program activity planning 	
Support Services	<ul style="list-style-type: none"> ● LifeBridge transportation will be provided for clients in Levels 1 & 2 and as needed for clients in Level 3 ● The type and intensity of supports will be phased out as clients demonstrate readiness for transition to Levels 3 & 4 	Phased in January-June 2020 Fully implemented July 2020



CREATING CONNECTIONS,
ENRICHING LIVES.